



Natural Enrichment Industries, LLC (NEI)

1800 West Oak Street

Herrin, IL 62948

Tel: (618) 942-2112 www.neitcp.com sales@neitcp.com

R.E. 2019-nCoV Outbreak

February 18, 2020

To our Valued Customers.

Natural Enrichment Industries, LLC (NEI) has, like many of you been watching the news and conditions involving the current coronavirus 2019-nCoV outbreak with some concern. As of 2/18/2020 NEI has not received any specific instructions or directives from the FDA or CDC beyond the standard statements which are primarily about disease surveillance. As a food manufacturer we take public health concerns very seriously hence this statement. **We hope that other food manufacturers will be taking this as an opportunity to review their own food defense and biosafety plans to ensure the continued on- time delivery of their products.**

Here at NEI we would like to reaffirm our commitment towards delivering the highest quality product under safe and sanitary conditions. This statement is to reassure our current and future customers of NEI's commitments to food quality and food safety not only in terms of our product but also in meeting our delivery schedules. **There are no indications that NEI's deliveries or production will be impacted by 2019-nCoV.** This commitment is backed up by NEI's SQF program and food defense program. Should conditions change customers will be informed immediately of such possibilities and NEI will work to rectify such circumstances.

To reiterate NEI will remain committed to servicing our customers with the safest and highest quality products and meeting any and all delivery requirements.

William M. (Bill) Kuzma

VP of Manufacturing & Development

Max Gemeinhardt

Director of Lab Services